



**WARRANTY REGISTRATION INFORMATION
TRADESMAN® DEFECTIVE MATERIALS AND REPLACEMENT LABOR GUARANTEE**

Building Name _____

Building Address _____

Building Principal Use _____

Owner's Name _____

Owner's Address _____

Contractor's Name _____

Contractor's Address _____

Distributor Name _____

Distributor Address _____

Job Completion Date _____

Tradesman Membrane Products Used

Product	Number of Rolls

All information on this form must be completed and mailed with the appropriate guarantee charges and a copy of the distributor's invoice to: Tradesman LLC, P.O. Box 1024, Euless, TX 76039.

Guarantee Charge: 10-year - \$1.00 per square; 12-year - \$3.00 per square; 15-year - \$5.00 per square



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TRADESMAN, LLC hereby guarantees to owner, subject to the terms, limitations, and conditions stated herein, that during a period of ____ years from the date of job completion, TRADESMAN will repair or replace, at Tradesman's sole discretion, any Materials (subject to the limitations set forth below), sold by TRADESMAN and used in applying the roofing system, necessary to correct any roof leak(s) that develop in the warranted Materials that are caused by manufacturing defects and ordinary wear and tear resulting from the elements.

This Warranty will be subject to the following additional terms, conditions, and limitations:

A. NOTICE OF CLAIM

Any claim hereunder will be deemed waived unless Owner provides TRADESMAN with written notice thereof within 30 days after a leak is discovered or should by reasonable diligence have been discovered.

B. MAINTENANCE PROGRAM

The Owner will be responsible for routine general maintenance as defined in the Tradesman Recommended Maintenance guidelines, which are printed on the reverse side of this warranty.

C. EXCLUSIONS FROM COVERAGE

This Warranty does not cover leaks that result from the following occurrences (or any other occurrence beyond the control of TRADESMAN):

1. Damage resulting from defective workmanship in application of the Materials.
2. Damage resulting from any materials used in conjunction with the Materials supplied by TRADESMAN.
3. Damage caused by lack of proper maintenance.
4. Damage to the Materials caused by lightning, windstorm, hail, earthquake, tornado, hurricane, flood, malicious mischief, vandalism, or other unusual occurrences.
5. Damage to the Materials caused by any deliberate or negligent act in maintaining the roof or abuse or abnormal use of the roof.
6. Damage to the Materials caused by improper repairs or subsequent work on or through the roof.
7. Damage to the Materials caused by improper use of the Materials due to defects in design.
8. Damage to the Materials caused by falling objects.

9. Damage to the Materials caused by movement of metal work used in conjunction with the Materials.
10. Damage to the Materials caused by installation of a sprinkler system, water or air-conditioning equipment, radio or television antenna, framework for signs, water tower or other installation on the roof.
11. Damage to the Materials resulting from other than occasional traffic across its surface or from its use as a storage area or recreational surface or for any other similar purposes.
12. Damage to the materials caused by ponding of water or other conditions resulting from lack of proper drainage.
13. Damage to the Materials caused by chemical or organic deposits.

C. LIMITATION OF LIABILITY

TRADESMAN will be liable only for the cost of replacement of such existing Materials, subject to the terms, conditions, and limitations set forth herein. TRADESMAN will not be liable for damages to other components of the roof or the building or the contents thereof or for consequential damages. The expense of removing and replacing traffic surfaces built over the roof will be borne by the Owner.

Owner acknowledges and agrees that, in the event Owner files a Notice of Claim that requires an inspection by TRADESMAN personnel and such Claim is not covered by this Roof Materials Limited Warranty, Owner shall reimburse TRADESMAN for any and all expenses incurred by TRADESMAN in connection with such inspection.

It will be a condition to the liability of TRADESMAN hereunder that TRADESMAN has access to the roof during business hours throughout the term of the Warranty. This Warranty will be subject to all Material costs being paid.

THIS WARRANTY SHALL BE IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. THIS WARRANTY SHALL BE THE EXCLUSIVE REMEDY AGAINST TRADESMAN WITH RESPECT TO THE MATERIALS. TRADESMAN SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL, OR PENAL DAMAGES. TRADESMAN AGENTS HAVE NO AUTHORITY TO GIVE WARRANTIES BEYOND THOSE PROVIDED IN THIS ROOF MATERIALS LIMITED WARRANTY. THIS WARRANTY IS NON-ASSIGNABLE.

TRADESMAN RECOMMENDED MAINTENANCE GUIDELINES

A systematic roof inspection and maintenance program is essential to the satisfactory long-term performance of any roof. Through such a program, potential problems can be found in their early stages or prevented altogether. The following information is intended as a guide to assist the owner in achieving the maximum benefit from a Tradesman roofing system.

ROOF ACCESS. Many roof problems are caused by individuals who have no legitimate reason to be on the roof or who do not know or care about the proper precautionary measures required to protect the roof surface. We strongly recommend that access to the roof be limited to authorized personnel only, that all working parties be logged in and out to establish responsibility for any mechanical abuse, and that all unnecessary foot traffic on the roof be strictly avoided. In addition, we suggest that a sign similar to the following be posted at appropriate locations across the roof:

"We log in all persons and working parties granted access to this roof. Make no roof alterations without prior written approval from the facility manager. Report any roof damage immediately – failure to report will result in responsibility for consequential damages."

INSPECTION. A roof should have a complete inspection semi-annually in the spring and fall. It should also be inspected after any severe winds or storms and after any structural damage to the building.

During the inspection, the condition of all roof components listed below should be determined. Any defects found should be promptly corrected by your roofing contractor.

Roof Membrane and Base Flashing.

All debris on the roof should be removed and disposed of properly.

All roofing and flashing surfaces should be carefully checked for any abnormal conditions such as:

- Any signs of stress, i.e., wrinkles, blisters, etc.
- Evidence of mechanical abuse, i.e., punctures, splits, tears, cuts, etc.
- Unusual wear due to excessive foot traffic.
- Evidence of damage caused by chemical attack or other adverse reaction to substances discharged on the roof.

Metal Components and Roof Accessories.

Gravel Stops. Pay careful attention to the condition of the metal including rust, wind deformation, and joint integrity. Note any resulting stressed roof areas. Examine caulking at the exposed edge of the roof membrane to ensure that it has not shrunk and remains well-adhered and resilient. Replace defective caulking.

Counter Flashings. Determine the condition of the metal as noted above. For face-mounted counter flashing, the condition of the caulking and attachment must also be determined. Replace defective caulking.

Vent Stacks. Carefully check metal for any deterioration. Ensure that caulking has not shrunk, is well-adhered and remains resilient. Replace defective caulking.

Drains. Examine all drains and scuppers to ensure they are open and free flowing. Be sure that all drain clamps are tight and in place.

Expansion Joint Covers. Check the assembly attachment and the condition of both the flexible and metal components (including joints).

Pitch Pans. Be sure that the pans are still full of an appropriate and active filler and that they do not hold water. Determine whether the metal is still in good condition and the caulking is still functional as detailed above. Replace defective caulking.

Walls. Because walls are a common source of water intrusion into a building, walls and wall copings should be examined to ensure that they remain in a watertight condition.

Roof Top Equipment. Ventilators, air conditioning units, ducts, skylights, etc. should be checked for any signs of deterioration that could lead to leaks and associated problems.

CLEANING THE ROOF. The roof should be cleaned on a regular basis and be kept free of debris at all times, including those periods between semi-annual inspections.

Remove all leaves, branches, cans, bottles, rocks, soil, and anything else that can plug drains or cause puncture damage to the roof. Again, check all drains and scuppers to be sure they are clear and open.

ROOF MEMBRANE MAINTENANCE. Any areas where the membrane has been damaged or exposed due to conditions that have affected the granule surfacing should be resurfaced using an addition layer of the appropriate Tradesman material. The new layer of Tradesman material should be applied according to Tradesman recommendations and guidelines.

PROCEDURES FOR REPORTING LEAKS. As stated elsewhere, leaks should be corrected promptly even if the repairs are of a temporary nature. (See following paragraph on "Roof Repair Procedure.") It is important that all leaks through a Tradesman warranted membrane be reported immediately to the original roofing contractor and to Tradesman. When such notifications are made verbally, they should be confirmed in writing as soon as possible.

An inspection should be made by a qualified roofing contractor made to determine both the source of the problem and the responsibility for it.

ROOF LEAK REPAIR PROCEDURE. Any roof leak should be repaired immediately and properly reported. In case of emergency, temporary repairs may be made by maintenance personnel using readily available materials such as glass fabric and plastic roof cement. Where these materials are used, the affected area should be cleaned, dried, and coated with a layer of plastic cement. One ply of glass fabric should be embedded into the cement coating. A top coating of plastic cement should be applied over the fabric. Patches should extend 6 inches in each direction beyond the area to be repaired. Confine temporary repairs to the immediate vicinity of the leak – the larger the temporary repairs, the more costly the permanent repair is likely to be.

Call Tradesman at 1-866-389-8682 with any questions about repair and maintenance.